DEPARTMENT OF VETERANS AFFAIRS

810 Vermont Avenue NW., Washington, DC 20420 Phone, 202–273–4800. Internet, http://www.va.gov/.

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Deputy Chief of Staff
Executive Assistant to the Secretary
Deputy Secretary
Executive Assistant to the Deputy Secretary
Veterans' Service Organizations Liaison
Executive Secretary
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Chairman, Board of Contract Appeals
Director, Office of Small and Disadvantaged
Business Utilization
Director, Office of Employment Discrimination

Complaint Adjudication
Director, Center for Minority Veterans
Director, Center for Women Veterans

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Special Assistants to the General Counsel

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Aids Service Strategic Healthcare Group
Chief Consultant, Geriatrics and Extended
Care Strategic Healthcare Group
Chief Consultant, Diagnostic Services
Strategic Healthcare Group
Consultant, Mental Health and Behavioral
Sciences Services
Chief Consultant, Rehabilitation Strategic
Healthcare Group
Chief Consultant, Nursing Strategic
Healthcare Group
Chief Consultant, Pharmacy Benefits

Chief Consultant, Pharmacy Benefits

Management Strategic Healthcare

Group

Dief Research and Development Officer

Chief Research and Development Officer Director, Medical Research Program Director, Rehabilitation Research and Development Program

Director, Health Services Research and Development Service

Chief Public Health and Environmental Hazards Officer

Chief Consultant, Occupational and Environmental Strategic Healthcare Group

Director, AIDS Service
Chief Academic Affiliations Officer
Director, Graduate Medical Education Office
Director, Associated Health Education Office
Director, Administrative Operations Office
Director, Readjustment Counseling Service
Chief Financial Officer

Director, Acquisition and Materiel Management Liaison

Director, Medical Sharing and Purchasing Office

Director, Resource Formulation
Director, Resource Allocation and Execution
Director, Financial Management Office
Director, Medical Care Cost Recovery Office
Chief Facilities Management Officer

Director, Management and Support Office Director, Environmental Management Service

Director, Service Delivery Office Director, Strategic Management Chief Information Officer

Director, Information Technology Policy and Planning Service

Associate Chief Information Officer, Business Enterprise Solutions and Technology Services

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ROBERT KOLODNER

DAN BISHOP

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Deputy Assistant Secretary for Budget

Management

Deputy Assistant Secretary for Financial

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WENDY CARTER, MARY ANN TATMAN MICHAEL WILLIAMS DANIEL L. MARSH

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Assistant Secretary for Information and Technology

Principal Deputy Assistant Secretary for Information and Technology

Deputy Assistant Secretary for Information Resources Management

Director, Austin Automation Center

Assistant Secretary for Planning and Analysis

Executive Assistant Senior Adviser

Deputy Assistant Secretary for Program and

Data Analysis

Deputy Assistant Secretary for Planning and Evaluation

Chief Actuary

Assistant Secretary for Human Resources and Administration

Deputy Assistant Secretary for Human Resources Management

Deputy Assistant Secretary for Equal Opportunity

Deputy Assistant Secretary for Administration Deputy Assistant Secretary for Security and Law Enforcement

Deputy Assistant Secretary for Resolution Management

Director, Shared Service Center Assistant Secretary for Public and Intergovernmental Affairs

Deputy Assistant Secretary for International Affairs

Deputy Assistant Secretary for Public Affairs Deputy Assistant Secretary for Intergovernmental Affairs

Assistant Secretary for Congressional Affairs
Deputy Assistant Secretary for Congressional
Affairs

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HAROLD F. GRACEY, JR., Acting

HAROLD F. GRACEY, JR.

(VACANCY)

ROBERT EVANS DENNIS DUFFY NANCY TACKETT EDWARD CHOW, JR. PATRICIA J. O'NEIL

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Bruce C. Carruthers John T. Hanson, *Acting*

Maria Fernandez Greczmiel

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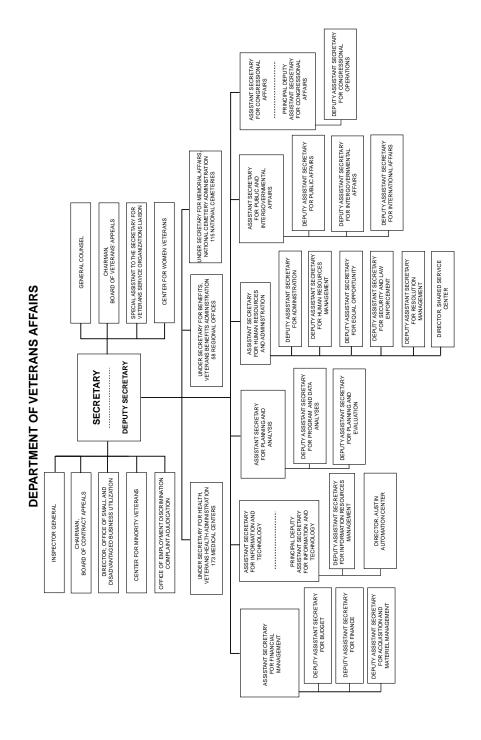
(VACANCY) PHILIP RIGGIN

The Department of Veterans Affairs operates programs to benefit veterans and members of their families. Benefits include compensation payments for disabilities or death related to military service; pensions; education and rehabilitation; home loan guaranty; burial; and a medical care program incorporating nursing homes, clinics, and medical centers.

The Department of Veterans Affairs (VA) was established as an executive department by the Department of Veterans Affairs Act (38 U.S.C. 201 note). The Department's predecessor, the Veterans Administration, had been established as an independent agency under the President by Executive Order 5398 of July 21, 1930, in accordance

with the act of July 3, 1930 (46 Stat. 1016). This act authorized the President to consolidate and coordinate the U.S. Veterans Bureau, the Bureau of Pensions, and the National Home for Volunteer Soldiers.

The Department of Veterans Affairs comprises three organizations that administer veterans programs: the



Veterans Health Administration, the Veterans Benefits Administration, and the National Cemetery Administration. Each organization has field facilities and a Central Office component. The Central Office also includes separate offices that provide support to the top organizations' operations as well as to top VA executives. Top Central Office managers, including the Inspector General and General Counsel, report to the highest level of Department management, which consists of the Secretary of Veterans Affairs and the Deputy Secretary. Assistant Secretaries Six Assistant Secretaries provide policy guidance, operational support, and managerial oversight to the Secretary and Deputy Secretary, the administrations, and other top offices. They include the Assistant Secretaries for Congressional Affairs, Financial Management, Human Resources and Administration, Information and Technology, Planning and Analysis, and Public and Intergovernmental Affairs. Other central management offices are detailed as follows.

Center for Minority Veterans The Center for Minority Veterans was established under Public Law 103-446 (108 Stat. 4645). The Center is responsible for promoting the use of VA benefits, programs, and services by minority veterans and assessing the needs of minority group members. Under the law, the Center's work focuses on the unique and special needs of five distinct groups of veterans: African-Americans, Hispanics, Asian-Americans, Pacific Islanders, and Native Americans, which include American Indians, Native Hawaiians, and Alaskan Natives. The Center also oversees the administrative functions of the VA's Federal Advisory Committee on Minority

The primary mission of the Center for Minority Veterans is to ensure that the Department of Veterans Affairs addresses the unique and special needs of minority veterans. The Center also focuses on circumstances, policies, and practices that impede the use of programs and services by minority veterans.

Center for Women Veterans The Center for Women Veterans acts as the Secretary's primary adviser on women veterans issues and evaluates VA programs, policies, and practices to ensure they are responsive and accessible to eligible women veterans. **Board of Veterans' Appeals** The Board of Veterans' Appeals (BVA) is responsible, on behalf of the Secretary of Veterans Affairs, for entering the final appellate decisions in claims of entitlement to veterans' benefits. The Board is also responsible for deciding matters concerning fees charged by attorneys and agents for representation of veterans before VA, as well as requests for revision of prior BVA decisions on the basis of clear and unmistakable error. The mission of the Board, set forth in title 38 of the United States Code, sections 7101-7109, is to conduct hearings, consider and dispose of appeals properly before the Board in a timely manner, and issue quality decisions in compliance with the law. The Board is headed by a Chairman, who is appointed by the President and confirmed by the Senate, and who is directly responsible to the Secretary of Veterans Affairs. Members of the Board are appointed by the Secretary with the approval of the President and are under the administrative control and supervision of the Chairman. Each BVA decision is signed by a Board member acting as an agent of the Secretary. Final BVA decisions are appealable to the United States Court of Appeals for Veterans Claims.

Board of Contract Appeals The Board of Contract Appeals was established on March 1, 1979, pursuant to the Contract Disputes Act of 1978 (41 U.S.C. 601–613). The Board is a statutory, quasijudicial tribunal that hears and decides appeals from decisions of Contracting Officers on claims relating to contracts awarded by VA, or by any other agency when such agency or the Administrator for Federal Procurement Policy has designated the Board to decide the appeal.

The Board's jurisdiction includes applications for attorney fees and

expenses under the Equal Access to Justice Act, as amended (5 U.S.C. 504 note). Board decisions are final within VA, but may be appealed, either by the Government or by the contractor, to the United States Court of Appeals for the Federal Circuit.

The Board also acts as a trier of disputed material facts in debarment/ suspension proceedings. Additionally, the Chairman of the Board is the senior official within the Department to promote alternate dispute resolution pursuant to the Administrative Dispute Resolution Act (5 U.S.C. 581 note). Finally, the Board is charged with resolving any disputes between drug manufacturers and the Secretary with regard to pharmaceutical pricing agreements provisions of the Veterans Health Care Act of 1992 (38 U.S.C. 101 note).

Health Services

The Veterans Health Administration, formerly the Veterans Health Services and Research Administration, provides hospital, nursing home, and domiciliary care, and outpatient medical and dental care to eligible veterans of military service in the Armed Forces. It operates 173 medical centers, 39 domiciliaries, 376 outpatient clinics, 131 nursing home care units, and 205 Vietnam Veteran Outreach Centers in the United States, the Commonwealth of Puerto Rico, and the Republic of the Philippines, and provides for similar care under VA auspices in non-VA hospitals and community nursing homes and for visits by veterans to non-VA physicians and dentists for outpatient treatment. It also supports veterans under care in hospitals, nursing homes, and domiciliaries operated by 35 States. Under the Civilian Health and Medical Program, dependents of certain veterans are provided with medical care supplied by non-VA institutions and physicians.

The Administration conducts both individual medical and health-care delivery research projects and multihospital research programs. It assists in the education of physicians and dentists, and with training of many other

health care professionals through affiliations with educational institutions and organizations. These programs are all conducted as prescribed by the Secretary of Veterans Affairs pursuant to sections 4101–4115 of title 38 of the United States Code and other statutory authority and regulations.

Veterans Benefits

The Veterans Benefits Administration (VBA), formerly the Department of Veterans Benefits, conducts an integrated program of veterans benefits. It provides information, advice, and assistance to veterans, their dependents, beneficiaries, representatives, and others applying for VA benefits. It also cooperates with the Department of Labor and other Federal, State, and local agencies in developing employment opportunities for veterans and referral for assistance in resolving socioeconomic, housing, and other related problems. In addition, VBA provides information regarding veterans benefits to various branches of the Armed Forces.

Programs are provided through VA regional offices, medical centers, visits to communities, and a special toll-free telephone service (800–827–1000) and are available in all 50 States, the District of Columbia, and Puerto Rico.

Compensation and Pension The Compensation and Pension Service has responsibility for:

- -claims for disability compensation and pension;
- —automobile allowances and special adaptive equipment;
- —claims for specially adapted housing;
 - —special clothing allowances;—emergency officers' retirement pay;
- —emergency officers' retirement pay;—eligibility determinations based on
- military service for other VA benefits and services or those of other Government agencies;
- —survivors' claims for death compensation, dependency and indemnity compensation, death pension, burial and plot allowance claims:
 - -claims for accrued benefits;
 - —forfeiture determinations;
- —claims for adjusted compensation in death cases;

—claims for reimbursement for headstone or marker; and

—a benefits protection program (fiduciary activities) for minors and incompetent adult beneficiaries.

The Service also provides field investigative services for other VA components.

Education The Education Service has responsibility for: the Montgomery GI Bill—Active Duty and Selected Reserve (chapters 30 and 1606); the Post Vietnam Era Veterans' Educational Assistance Program (chapter 32); the Survivors' and Dependents' Educational Assistance Program (chapter 35); the Section 901 Test Program; and school approvals, compliance surveys, and work study.

Vocational Rehabilitation The Vocational Rehabilitation Service has responsibility for: outreach, motivation, evaluation, counseling, training, employment, and other rehabilitation services to disabled veterans (chapters 31 and 15); evaluation, counseling, and miscellaneous services to veterans and service persons (chapter 30) and other VA education programs; evaluation, counseling, education, and miscellaneous services to sons, daughters, and spouses of totally and permanently disabled veterans and to surviving orphans, widows, or widowers of certain deceased veterans, including rehabilitation services to certain handicapped dependents (chapter 35): and affirmative action activities. Effective October 1, 1997, the Service has responsibility to provide vocational training and rehabilitation to children with spina bifida who are children of Vietnam veterans (chapter 18). Loan Guaranty Loan guaranty operations include: appraising properties

operations include: appraising properties to establish their values; approving grants for specially adapted housing; supervising the construction of new residential properties; establishing the eligibility of veterans for the program; evaluating the ability of a veteran to repay a loan and the credit risk; servicing and liquidating defaulted loans; and disposing of real estate acquired as the consequence of defaulted loans.

Insurance Life insurance operations are for the benefit of service members. veterans, and their beneficiaries. The day-to-day processing of all matters related to individual insurance accounts is handled by the Regional Office and Insurance Centers in Philadelphia, PA, and St. Paul, MN. These two centers provide the full range of functional activities necessary for a national life insurance program. Activities include the complete maintenance of individual accounts, underwriting functions, and life and death insurance claims awards, as well as any other insurance-related transactions. For information, call tollfree, 800-669-8477

The agency is also responsible for the administration of the Veterans Mortgage Life Insurance program for those disabled veterans who receive a VA grant for specially adapted housing. Accounts are maintained at the Regional Office and Insurance Center in St. Paul, MN.

In addition, the agency is responsible for supervising the Servicemen's Group Life Insurance (SGLI) and Veterans Group Life Insurance (VGLI) programs. Both programs are handled through the Office of Servicemen's Group Life Insurance, 213 Washington Street, Newark, NJ 07102. For information, call toll-free, 800–419–1473.

National Cemetery Administration

The National Cemetery Administration (NCA) provides services to veterans, active duty personnel, reservists, and National Guard members with 20 years' qualifying service and their families by operating national cemeteries; furnishing headstones and markers for the graves of U.S. veterans worldwide, service members, and reservists and National Guard members with 20 years' qualifying service; awarding grants to aid States in establishing, improving, and expanding veterans cemeteries; and serving as the operations element for the Presidential Memorial Certificate Program.

The mission of the National Cemetery Administration is:

—to provide, upon request, the interment of eligible service members, veterans, reservists and National Guard members with 20 years' qualifying service, their spouses, and certain children in VA national cemeteries and to maintain their graves;

—to mark, upon application, the graves of eligible veterans worldwide, and reservists and National Guard members with 20 years' qualifying service who are buried in national, State,

or private cemeteries:

—to administer the State Cemetery Grants Program, which provides financial assistance to States for establishing, improving, and expanding State veterans cemeteries; and

—to provide Presidential Memorial Certificates to the loved ones of honorably discharged, deceased service members or veterans.

The National Cemetery Administration area offices (located in Atlanta, GA; Philadelphia, PA; and Denver, CO) provide direct support to the 115 national cemeteries located throughout the United States and Puerto Rico.

Field Facilities

Insurance Centers Two field sites house all individual insurance records covering service members and veterans under the Government-administered programs: WW I United States Government Life Insurance; WW II National Service Life Insurance; Post-Korean Conflict; Veterans Reopened Insurance for the disabled of WW II and Korea; and Service-Disabled Veterans Insurance, the only Government-administered program open for new issues to disabled veterans only.

The two field locations are the VA Regional Office and Insurance Centers in Philadelphia, PA, and St. Paul, MN. All World War I insurance accounts, accounts for which the premium is paid by allotment from military service pay, and those paid by deduction from VA compensation or preauthorized debit are located at Philadelphia. All remaining insurance accounts are geographically distributed between the two VA Centers—with the Mississippi River

serving as the approximate line of division. The Philadelphia Veterans Affairs Center is also responsible for formulating policy for the veterans insurance programs.

The insurance functions performed by the two field stations include the total range of insurance operations to provide individual policy, underwriting, and life and death insurance claims service for service members, veterans, and their beneficiaries.

Regional Offices Department of Veterans Affairs regional offices:

—grant benefits and services provided by law for veterans, their dependents, and beneficiaries within an assigned territory;

—furnish information regarding VA benefits and services;

—adjudicate claims and make awards for disability compensation and pension;

—supervise the payment of VA benefits to incompetent beneficiaries;

—aid, guide, and prescribe vocational rehabilitation training and administer educational benefits:

—guarantee loans for purchase of manufactured homes and lots and condominium units, purchase or construction or alteration of homes and farm residences, and under certain conditions, guarantee refinancing loans;

—process grants for specially adapted

housing;

—process death claims;

—assist the veteran in exercising rights to benefits and services; and

—supervise VA offices under their jurisdiction.

The offices are also responsible for veterans assistance activities, including coordination of efforts of participating agencies in an outreach program to assist returning service members.

Services to U.S. veterans in most foreign countries normally are provided by the VA Regional Office, District of Columbia. The Honolulu Regional Office serves the Islands of American Samoa, the Commonwealth of the Northern Mariana Islands, Guam, Wake, and Midway and the Trust Territory of the Pacific Islands. U.S. veterans in the Virgin Islands and Mexico are served by the San Juan and Houston offices,

respectively. Service is provided in cooperation with embassy staffs of the Department of State.

Department of Veterans Affairs Regional Office, District of Columbia The Department of Veterans Affairs Regional Office, District of Columbia, is a typical regional office with additional functions. It has global jurisdiction and grants benefits and services provided by law for veterans and their beneficiaries and dependents residing outside the territorial limits of the United States, and it adjudicates certain unusual claims and actions not common to all regional offices, such as WW I adjusted compensation death cases, forfeiture cases, and benefits under special enactments provided by the Congress. It also maintains liaison with the Treasury Department on types and methods of payments to recipients in foreign countries.

VA Offices The VA office provides veterans assistance and such other services as cannot be conveniently provided to veterans, their dependents and beneficiaries, and others in a given locality by a regional office or center. Medical Centers Veterans Affairs Medical Centers provide eligible beneficiaries with medical and other health care services equivalent to those provided by private-sector institutions, augmented in many instances by services to meet the special requirements of veterans. One hundred and twenty-six VA medical facilities are affiliated with 107 medical facilities for residency training; 72 VA medical facilities are affiliated with 59 dental schools; and all centers cooperate with one or more educational institutions in programs of nursing, associated health professions and occupations, and administrative training and related research, both in individual projects and in association

with other VA medical centers in broad cooperative studies. There are 131 nursing home care units associated with VA medical centers to provide skilled nursing care and related medical services to patients who are no longer in need of hospital care.

VA Regional Office and Insurance Centers Veterans Affairs Regional Office and Insurance Centers combine a regional office and an insurance center under the jurisdiction of one director. VA Medical and Regional Office Centers Veterans Affairs Medical and Regional Office Centers combine a regional office and a medical center or a regional office, medical center, and domiciliary under the jurisdiction of one director. **Domiciliaries** Veterans Affairs Domiciliaries provide the least intensive level of inpatient medical care. This includes necessary ambulatory medical treatment, rehabilitation, and support services in a structured environment to veterans who are unable because of their disabilities to provide adequately for themselves in the community. Outpatient Clinics Veterans Affairs Outpatient Clinics provide eligible beneficiaries with ambulatory care. VA National Cemeteries Veterans Affairs national cemeteries are the final resting places for burial of the remains of veterans, active duty personnel, reservists, and National Guard members with 20 years' qualifying service, their spouses, and certain eligible dependents. Memorial markers for veterans, service members, and reservists and National Guard members with 20 years' qualifying service, whose remains are not available for burial, may also be placed in a national cemetery. These cemeteries are designated as national shrines created in tribute to the sacrifices of all Americans who have served in the U.S. Armed Forces.

Address	Type of facility	Director
National Facilities Under the Veterans Health Adminis etery Administration—Centers, Domiciliaries, Medic Clinics, Insurance Centers, Regional Offices, Supply	cal Centers, Medical and Regional C	Office Centers, Outpatien
ALABAMA:		
Birmingham (700 S. 19th St., 35233)	Medical Center	Y.C. Parris

Address	Type of facility	Director
Mobile (1202 Virginia St., 36604) (Mail: Barrancas	National Cemetery	Sandra Beckley
National Cemetery, FL). Montgomery (215 Perry Hill Rd., Montgomery, 36109–3798).	Medical Center	W. Kenneth Ruyle, Acting
Montgomery (345 Perry Hill Rd., 36109)	Regional Office National Cemetery	
165, 36875). Tuscaloosa (35404)	Medical Center	
ALASKA: Anchorage (2925 Debarr Rd., 99508)	Outpatient Clinic and Regional Of-	•
Ft. Richardson (P.O. Box 5-498, 99505)	fice. National Cemetery	Yvonne Payne, Program
Sitka (P.O. Box 1065, 99835) (Mail: Ft. Richardson National Cemetery, AK). ARIZONA:	National Cemetery	Specialist Yvonne Payne, Program Specialist
Phoenix (7th St. & Indian School Rd., 85012)	Medical Center	
Phoenix (3225 N. Central Ave., 85012)	Regional Office National Cemetery	
tional Memorial Cemetery of Arizona). Prescott (86313)	Medical Center (medical and domi-	Patricia A. McKlem
Prescott (VA Medical Center, 500 Hwy. 89 N., 86301) (Mail: National Memorial Cemetery of Ari-	ciliary). National Cemetery	Mary Dill
zona). Tucson (85723)	Medical Center	Jonathan H. Gardner
Fayetteville (72701)	Medical Center	
Fayetteville (700 Government Ave., 72701)	National Cemetery	Darrell W. Lindsey, Train- ee
Ft. Smith (522 Garland Ave., 72901)		
Little Rock (2523 Confederate Blvd., 72206) Little Rock (300 Roosevelt Rd., 72205) (John L. McClellan Memorial Veterans Hospital). Little Rock Division North Little Rock Division (Mail: Little Rock)	National Cemetery Medical Center	
North Little Rock (P.O. Box 1280, Bldg. 65, Ft. Roots, 72115). CALIFORNIA:	Regional Office	Fred King
Benicia (150 Muir Rd., Benicia, 94523)	Medical Center	
Fresno (2615 Clinton Ave., 93703)	Medical Center National Cemetery	
32053 W. McCabe Rd., 95322). Loma Linda (Jerry L. Pettis Memorial Veterans Hospital, 11201 Benton St., 92357).	Medical Center	Dean R. Stordahl
Long Beach (5901 E. 7th St., 90822)	Medical Center	Lawrence Stewart
Los Angeles (11301 Wilshire Blvd., Los Angeles, 90073)	Medical Center	
Los Angeles (11000 Wilshire Blvd., 90024) Los Angeles (950 S. Sepulveda Blvd., 90049)	Regional OfficeNational Cemetery	
Oakland (Oakland Federal Bldg., 1301 Clay St.,	Regional Office	
94612–5209). Palo Alto Health Care System (3801 Miranda Ave.,	Medical Center	
94304).		
Riverside (22495 Van Buren Blvd., 92518)San Bruno (Golden Gate National Cemetery, 1300 Sneath Ln., 94066).	National CemeteryNational Cemetery	
San Diego (3350 La Jolla Village Dr., 92161)	Medical Center	Gary Rossio
San Diego (2022 Camino Del Rio N., 92108)	Regional Office	
San Diego (Ft. Rosecrans National Cemetery, P.O. Box 6237, Point Loma, 92166).	National Cemetery	
San Francisco (4150 Clement St., 94121)	Medical Center National Cemetery	
Cemetery, San Bruno, CA). COLORADO:		
Denver (1055 Clermont St., 80220)	Medical Center	Edgar Thorsland, Jr.
Denver (80225)	Denver Distribution Center National Cemetery	Robert Shields Art Smith
Sheridan Blvd., 80235). Ft. Lyon (VA Medical Center, 81038)	National Cemetery	Maintained by VAMC Engineering Service
Ft. Lyon (81038)	Medical Center Medical Center	Stuart Collyer Kurt Schlegelmilch
Lakewood (P.O. Box 25126, 155 Van Gordon St., 80228).	Regional Office	

Address	Type of facility	Director
CONNECTION.		
CONNECTICUT: Connecticut Health Care System (950 Campbell	Medical Center	Paul McCool
Ave., West Haven, 06516). Hartford (450 Main St., 06103) DELAWARE:	Regional Office	Jeffrey Alger
Wilmington (1601 Kirkwood Hwy., 19805)	Medical and Regional Office Center	Dexter Dix
Washington (1120 Vermont Ave. NW., 20421)	Medical Center Regional Office	Sanford M. Garfunkel C. Fay Norred
FLORIDA: Bay Pines (1000 Bay Pines Blvd. N., 33504)	Medical Center (medical and domi-	Thomas Weaver
Bay Pines (P.O. Box 477, 33504)	ciliary). National Cemetery	Jorge Baltar, Trainee
Bushnell (Florida National Cemetery, 6502 SW. 102d Ave., 33513).	National Cemetery	Ronald R. Pemberton
Miami (1201 NW. 16th St., 33125) Northern Florida/Southern Georgia Health Care System (1601 SW. Archer Rd., Gainesville, 32608–1197).	Medical Center Medical Center	
Pensacola (Barrancas National Cemetery, Naval Air Station, 32508–1099).	National Cemetery	Sandra Beckley
St. Augustine (104 Marine St., 32084) (Mail: Florida National Cemetery, Bushnell, FL).	National Cemetery	Ronald R. Pemberton
St. Petersburg (P.O. Box 1437, 33731)	Regional Office	
Tampa (James A. Haley Veterans Hospital, 13000 Bruce B. Downs Blvd., 33612).	Medical Center	Richard A. Silver
GEORGIA: Atlanta (1670 Clairmont Rd., 30033)	Medical Center	Pohort Porroquit
Atlanta (730 Peachtree St. NE., 30365)	Regional Office	
Augusta (2460 Wrightsboro Rd., 30904–6285)	Medical Center	
Forest Hills Division Lenwood Division		
Dublin, 31021	Medical Center (medical and domi- ciliary).	James Trusley
Marietta (500 Washington Ave., 30060)	·	James Wallace
Honolulu (P.O. Box 50188, 96850)	Medical and Regional Office Center National Cemetery	H. David Burge Gene E. Castagnetti
Boise (805 W. Franklin St., 83702)	Regional Office Medical Center	Barry M. Barker Wayne Tippets
Alton (600 Pearl St., 62003) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	Ralph E. Church
Chicago Health Care System (333 E. Huron St., 60611).	Medical Center	Nathan Geraths, Acting
Chicago (P.O. Box 8136, 60680)	Regional Office	(Vacancy)
Danville (61832)	Medical Center	
Danville (1900 E. Main St., 61832) Hines (Lock Box 66303, AMF O'Hare, 60666–0303)	National Cemetery Finance Center	Richard J. Pless James Burkett
Hines (Edward Hines, Jr., Hospital, 60141)	Medical Center	
Hines (P.O. Box 76, 60141)	VA National Acquisition Center	
Hines (P.O. Box 27, 60141)	Service and Distribution Center	
Marion (2401 W. Main St., 62959)	Medical Center	
Moline (Rock Island National Cemetery, P.O. Box 737, Rock Island Arsenal, 61265). Mound City (P.O. Box 128, Hwys. 37 & 51, 62963)	National Cemetery National Cemetery	
(Mail: Jefferson Barracks National Cemetery, MO). North Chicago (60064)	Medical Center	•
Quincy (36th & Maine Sts., 62301) (Mail: Rock Is-	National Cemetery	Larry Williams
land National Cemetery, Rock Island, IL). Springfield (Camp Butler National Cemetery, 5063 Camp Butler Rd., R #1, 62707).	National Cemetery	Leon Murphy
INDIANA: Indianapolis (1481 W. 10th St., 46202) Cold Spring Road Division	Medical Center	Robert H. Sabin, Acting
Tenth Street Division	D : 10"	D 1 D W
Indianapolis (575 N. Pennsylvania St., 46204) Indianapolis (Crown Hill National Cemetery, 700 W. 38th St., 46208) (Mail: Marion National Cemetery,	Regional Office National Cemetery	Dennis R. Wyant Bobby A. Motan
IN).	Notional Compton	Bobby A. Motan
Marion (1700 E. 38th St., 46952)	National Cemetery	

Address	Type of facility	Director
Northern Indiana Health Care System (2121 Lake Ave., Ft. Wayne, 46805).	Medical Center	Michael W. Murphy
DWA: Central lowa Health Care System (30th and Euclid	Medical Center	Donald Cooper
Ave., Des Moines, 50310–5774).	medical contor	Donald Cooper
Des Moines (210 Walnut St., 50309)	Regional Office	
lowa City (Hwy. 6 W., 52246–5774) Keokuk (1701 J St., 52632) (Mail: Rock Island Na-	Medical Center National Cemetery	
tional Cemetery, IL). ANSAS:	National Cometery	Larry Williams
Eastern Kansas Health Care System (Leavenworth, 66048).	Medical Center (medical and domiciliary).	Edgar L. Tucker
Ft. Leavenworth (Mail: Leavenworth National Cemetery, KS).	National Cemetery	Jeffrey S. Barnes
Ft. Scott (P.O. Box 917, 66701)	National Cemetery	
Leavenworth (P.O. Box 1694, 66048)	National Cemetery	Jeffrey S. Barnes
Topeka (Bldg. 9, 3401 SW. 21st St., 66604)	Shared service center	
Wichita (5500 E. Kellogg, 67218) Wichita (5500 E. Kellogg, 67218)	Medical Center	
ENTUCKY:	Regional Office	
Danville (277 N. 1st St., 40442) (Mail: Camp Nelson National Cemetery, KY).		
Lebanon (20 Hwy. 208E, 40033) (Mail: Zachary Taylor National Cemetery, KY). Lexington (40511)	National Cemetery Medical Center	•
Cooper Drive Division Leestown Division	moded Center	HOIGH IX. OUTIISH
Lexington (833 W. Main St., 40508) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery	
Louisville (545 S. 3d St., 40202)	Regional Office	
Louisville (800 Zorn Ave., 40202)	Medical Center	
Louisville (Cave Hill National Cemetery, 701 Baxter Ave., 40202) (Mail: Zachary Taylor National Cem- etery, KY).	National Cemetery	Gary D. Peak
Louisville (Zachary Taylor National Cemetery4701 Brownsboro Rd., 40207).	National Cemetery	Gary D. Peak
Nancy (Mill Springs National Cemetery, 42544) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery	Jeffrey Teas
Nicholasville (Camp Nelson National Cemetery, 6980 Danville Rd., 40356).	National Cemetery	Jeffrey Teas
OUISIANA:	Madical Canton	Allen C. Cooo
Alexandria (71301)	Medical Center National Cemetery	
Hudson National Cemetery, LA). New Orleans (1601 Peridido St., 70146)	Medical Center	
New Orleans (701 Loyola Ave., 70113)	Regional Office	
Pineville (Alexandria National Cemetery, 209 E. Shamrock Ave., 71360) (Mail: Natchez, NC).	National Cemetery	
Shreveport (510 E. Stoner Ave., 71101)	Medical Center	
Zachary (20978 Port Hickey Rd., 70791) (Port Hudson National Cemetery).	National Cemetery	
IAINE:		
Togus (04330)	Medical and Regional Office Center National Cemetery	John H. Sims, Jr. Kurt Rotar
IARYLAND:		
Annapolis (800 West St., 21401) (Mail: Baltimore National Cemetery, MD).	National Cemetery	Robin Pohlman
Baltimore (31 Hopkins Plz., 21201)	Regional Office	John W. Smith
Baltimore (5501 Frederick Ave., 21228)	National Cemetery	Robin Pohlman
Baltimore (Loudon Park National Cemetery, 3445 Frederick Ave., 21228) (Mail: Baltimore National	National Cemetery	Robin Pohlman
Cemetery, MD). Maryland Health Care System (10 N. Green St., Baltimore, 21201).	Medical Center	Dennis Smith
ASSACHUSETTS: Bedford (Edith Nourse Rogers Memorial Veterans Hospital, 200 Springs Rd., 01730).	Medical Center	William A. Conte
	Medical Center	Michael Lawson
Boston Health Care Center (150 S. Huntington Ave., 02130).		

Address	Type of facility	Director
Brockton/West Roxbury (1400 Veterans of Foreign	Medical Center	Roland E. Moore, Acting
Wars Pkwy., West Roxbury, 02401). Northampton (01060)	Medical Center	Bruce A. Gordon
MICHIGAN: Ann Arbor (2215 Fuller Rd., 48105)	Medical Center	James Roseborough
Augusta (Ft. Custer National Cemetery, 15501 Dickman Rd., 49012).	National Cemetery	
Battle Creek (49106)	Medical Center	Michael K. Wheeler
Detroit (48101–1932)	Medical Center	
Detroit (477 Michigan Ave., 48226)	Regional Office Medical Center	
Iron Mountain (49801) Saginaw (1500 Weiss St., 48602)	Medical Center	
MINNESOTA: Minneapolis (1 Veterans Dr., 55417)	Medical Center	Steven P. Kleinglass, Act-
Minneapolis (Ft. Snelling National Cemetery, 7601	National Cemetery	ing
34th Ave. S., 55450).		
St. Cloud (4801 8th St. N., 56303)	Medical Center Regional Office and Insurance Center.	Barry I. Bahl Ronald J. Henke
Biloxi (39531)	Medical Center (medical and domi- ciliary).	Julie Catellies
Biloxi Hospital and Domiciliary Division	omary).	
Gulfport Hospital Division		
Biloxi (P.O. Box 4968, 39535–4968) Corinth (1551 Horton St., 38834) (Mail: Memphis National Cemetery, TN).	National Cemetery Medical Center (medical and domi- ciliary).	Douglas W. Smith, Sr. Mark E. Maynard
Jackson (1500 E. Woodrow Wilson Dr., 39216)	Medical Center	Richard P. Miller
Jackson (1600 E. Woodrow Wilson Ave., 39216)	Regional Office	
Natchez (41 Cemetery Rd., 39120)	National Cemetery	Sharon Bell-Goodrich, Trainee
MISSOURI: Columbia (Harry S. Truman Memorial Veterans Hospital, 800 Hospital Dr., 65201).	Medical Center	Gary Campbell
Jefferson City (1024 E. McCarthy, 65101) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	Ralph E. Church
Kansas City (4801 Linwood Blvd., 64128)	Medical Center	
Poplar Bluff (63901)	Medical Center	
Springfield (1702 E. Seminole St., 65804)	National Cemetery Medical Center	
John J. Cochran Division, 63106	Wedical Center	Donald E. Ziegermom
St. Louis (P.O. Box 5020, 63115)	Records Management Center	
St. Louis (400 S. 18th St., 63103–2271)	Regional Office	Robert J. Epley
St. Louis (Jefferson Barracks National Cemetery, 2900 Sheridan Dr., 63125).	National Cemetery	Ralph E. Church
MONTANA:		
Montana Health Care System (Ft. Harrison, 59636) NEBRASKA:	Medical and Regional Office Center	Joseph M. Underkofler
Greater Nebraska Health Care System (600 S. 70th St., Lincoln, 68510).	Medical Center	David A. Asper
Lincoln (5631 S. 48th St., 68516)	Regional Office National Cemetery	
Omaha (4101 Woolworth Ave., 68105)	Medical Center	John J. Phillips
Las Vegas (102 Lake Mead Dr., 89106)	Outpatient Clinic	
Reno (1000 Locust St., 89520)	Medical Center	
Reno (1201 Terminal Way, 89520) NEW HAMPSHIRE:	Regional Office	Eileen Straub
Manchester (718 Smyth Rd., 02104)	Medical Center Regional Office	(Vacancy) Edward J. Hubbard
NEW JERSEY:	-	
Beverly (R #1, Bridgeboro Rd., 08010)		
Newark (20 Washington Pl., 07102)	Regional Office	
New Jersey Health Care System (East Orange, 07018).	Medical Center	Kenneth Mizrach
Salem (Finn's Point National Cemetery, R.F.D. 3, Ft. Mott Rd., Box 542, 08079) (Mail: Beverly Na-	National Cemetery	Delores T. Blake
tional Cemetery, NJ).	Asset Management Consider	Ohanna Dufann
Somerville (08876) NEW MEXICO: Albuquerque (2100 Ridgecrest Dr. SE., 87108–	ŭ	
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Underwood Colston
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errell uchschmidt
Villiams Iurphy
Marnell Murphy

Address	Type of facility	Director
White City (97503)	Domiciliary	George H. Andries, Jr.
ENNSYLVANIA:	•	
Altoona (16602–4377)		
Annville (Indiantown Gap National Cemetery, R #2, Box 484, 17003–9618).	National Cemetery	Charlene R. Lewis
Butler (16001–2480)	Medical Center	Michael Moreland
Coatesville (19320)	Medical Center	
Erie (135 E. 38th St. Blvd., 16504)	Medical Center	Stephen M. Lucas
Lebanon (17042)	Medical Center	
Philadelphia (5000 Wissahickon Ave., 19101) (Insurance remittances: P.O. Box 7787). (Mail: P.O. Box 420574).	Regional Office and Insurance Center.	Thomas M. Lastowka
Box 42954). Philadelphia (University & Woodland Aves., 19104)	Medical Center	Michael Sullivan
Philadelphia (Haines St. & Limekiln Pike, 19138) (Mail: Beverly National Cemetery, NJ).	National Cemetery	Delores T. Blake
Pittsburgh (1000 Liberty Ave., 15222)	Regional Office	
Pittsburgh Health Care System (University Dr. C, 15240).	Medical Center	Thomas A. Cappello
Aspinwall Division Pittsburgh Division		
Wilkes-Barre (1111 E. End Blvd., 18711)HILIPPINE REPUBLIC:	Medical Center	Reedes Hurt
Manila (1131 Roxas Blvd., APO 96440)	Regional Office and Outpatient Clinic.	Robert F. Moakley
UERTO RICO: Bayamon (Puerto Rico National Cemetery, P.O.	National Cemetery	Jorge Lopez
Box 1298, 00960). Hato Rey (U.S. Courthouse & Federal Bldg., Carlos		
E. Chardon St., 00918).		
San Juan (Barrio Monacillos G.P.O., Box 364867, 00927–5800).	Medical Center	Jamie Palmer
San Juan (U.S. Courthouse & Federal Bldg., Carlos E. Chardon St., G.P.O. Box 364867, Hato Rey.	Regional Office	Mary F. Leyland
00936).		
HODE ISLAND:		
Providence (380 Westminster Mall, 02903)	Regional Office	
Providence (Davis Park, 02908) OUTH CAROLINA:	Medical Center	(vacancy)
Beaufort (1601 Boundary St., 29902)	National Cemetery	Walter A. Gray
Charleston (109 Bee St., 29401-5799)	Medical Center	
Columbia (William Jennings Bryan Dorn Veterans	Medical Center	Brian Heckert
Hospital, 29209).	Pagional Office	D. Stadman Slaan Ir
Columbia (1801 Assembly St., 29201) Florence (803 E. National Cemetery Rd., 29501)	Regional Office National Cemetery	
OUTH DAKOTA:	National Cemetery	Remietii Lai evoi
Ft. Meade (57741)	Medical Center	Peter P. Henry
Hot Springs (Ft. Meade National Cemetery, 57747)	Medical Center (medical and domi-	Alan C. Saatkamp
Hat Ondana (VA Madical Contra 57747) (Madic	ciliary).	Davidas D. Missa
Hot Springs (VA Medical Center, 57747) (Mail: Black Hills National Cemetery, SD).	National Cemetery	Douglas D. Miner
Sioux Falls (Royal C. Johnson Veterans Memorial	Medical Center and Regional Office	R. Vincent Crawford
Hospital, P.O. Box 5046, 25051 W. 22d St., 57117).		
Sturgis (P.O. Box 640, 57785) (Mail: Black Hills Na-		
tional Cemetery).		
Sturgis (Black Hills National Cemetery, P.O. Box	National Cemetery	Douglas D. Miner
640, 57785). ENNESSEE:		
Chattanooga (1200 Bailey Ave., 37404)	National Cemetery	James Wallace
Knoxville (939 Tyson St. NW., 37917) (Mail: Moun-		
tain Home).		
Madison (1420 Gallatin Rd. S., 37115–4619) (Nash-	National Cemetery	Joe Nunnally
ville National Cemetery). Memphis (1030 Jefferson Ave., 38104)	Medical Center	Kenneth L. Mulholland,
Memphis (3568 Townes Ave., 38122)	National Cemetery	Mark E. Maynard
Mountain Home (Johnson City, 37684)	Medical Center (medical and domi- ciliary).	Carl J. Gerber
Mountain Home (P.O. Box 8, 37684)	National Cemetery	Rodney Dunn
Murfreesboro (37129–1236)	Medical Center	Richard C. Tron, Acting
Nashville (1310 24th Ave. S., 37212-2637)	Medical Center	William Mountcastle
N 1 11 (440 0) A 0 =====:	Regional Office	Thomas R. Jensen
Nashville (110 9th Ave. S., 37203)		
EXAS:	Medical Center	Wallace M Honkins
Nashville (110 9th Ave. S., 37203) EXAS: Amarillo (6010 Amarillo Blvd. W., 79106) Austin (1615 E. Woodward St., 78772)	Medical Center Automation Center	Wallace M. Hopkins Robert Evans

Address	Type of facility	Director
Big Spring (79720)	Medical Center	Cary Brown
Bonham (Sam Rayburn Memorial Veterans Center,	Medical Center (medical and domi-	(Vacancy)
75418). Central Texas Health Care System (Olin E. Teague	ciliary). Medical Center (medical and domi-	Dean Billik
Veterans Center, Temple, 76504). Dallas (4500 S. Lancaster Rd., 75216)	ciliary). Medical Center	Alan Harper
El Paso (5919 Brook Hollow Dr., 79925)	Outpatient Clinic	
Ft. Bliss (5200 Fred Wilson Rd., P.O. Box 6342, 79906).	National Cemetery	
Houston (2002 Holcombe Blvd., 77030)	Medical Center	
Houston (6900 Almeda Rd., 77030) Houston (10410 Veterans Memorial Dr., 77038)	Regional Office	
Kerrville (VA Medical Center, 3600 Memorial Blvd.,	National Cemetery National Cemetery	
78028) (Mail: Ft. Sam Houston, TX). San Antonio (517 Paso Hondo St., 78202) (Mail: Ft.	National Cemetery	
Sam Houston National Cemetery, TX). San Antonio (1520 Harry Wurzbach Rd., 78209)	National Cemetery	Joe A. Ramos
(Ft. Sam Houston National Cemetery). South Texas Veterans Health Care System (Audie	Medical Center	Jose R. Coronado
L. Murphy Memorial Veterans Hospital, 7400 Merton Minter Blvd., San Antonio, 78284)).	Modela Contor	oose IX. Ooronaao
Waco (4800 Memorial Dr., 76711)	Medical Center	A. Reddy, Acting
Waco (701 Clay Ave., 76799)	Regional Office	
UTAH: Salt Lake City (125 S. State St., 84147)	Regional Office	Douglas B. Wadsworth
Salt Lake City (500 Foothill Blvd., 84148)VERMONT:	Medical Center	
White River Junction (05009)VIRGINIA:	Medical and Regional Office Center	Gary M. DeGasta
Alexandria (1450 Wilkes St., 22314) (Mail: Culpeper National Cemetery, VA).	National Cemetery	Lawrence Bibbs
Culpeper (305 U.S. Ave., 22701)	National Cemetery	
Danville (721 Lee St., 24541) (Mail: Salisbury National Cemetery, NC).	National Cemetery	Margaret S. Yarborough
Hampton (23667)	Medical Center (medical and domi- ciliary).	Bettye Story
Hampton (Cemetery Rd. at Marshall Ave., 23667)	National Cemetery	
Hampton (VA Medical Center, 23667) (Mail: Cemetery Rd. at Marshall Ave., VA).	National Cemetery	Homer D. Hardamon
Hopewell (10th Ave. & Davis St., 23860) (City Point National Cemetery) (Mail: Richmond National Cemetery, VA).	National Cemetery	Homer D. Hardamon
Leesburg (Balls Bluff National Cemetery, Route 7, 22075) (Mail: Culpeper National Cemetery, VA).	National Cemetery	Lawrence Bibbs
Mechanicsville (Cold Harbor National Cemetery, Route 156 N., 23111) (Mail: Richmond National	National Cemetery	Homer D. Hardamon
Cemetery, VA).		
Richmond (1201 Broad Rock Rd., 23249)	Medical Center	
Richmond (1701 Williamsburg Rd., 23231) Richmond (Ft. Harrison National Cemetery, 8620	National Cemetery National Cemetery	
Varina Rd., 23231) (Mail: Richmond National	realistical definitions	Homer B. Hardamon
Cemetery, VA). Richmond (Glendale National Cemetery, 8301 Willis	National Cemetery	Homer D. Hardamon
Church Rd., 23231) (Mail: Richmond National Cemetery, VA).	realistical definitions	Tiomer B. Hardamen
Roanoke (210 Franklin Rd. SW., 24011)	Regional Office	
Salem (24153)	Medical Center	
Sandston (Seven Pines National Cemetery, 400 E. Williamsburg Rd., 23150) (Mail: Richmond National Cemetery, VA)	National Cemetery	Homer D. Hardamon
tional Cemetery, VA). Staunton (901 Richmond Ave., 24401) (Mail: Culpeper National Cemetery, VA).	National Cemetery	Lawrence Bibbs
Triangle (Quantico National Cemetery, R #619, 18424 Joplin Rd., 22172).	National Cemetery	Patricia K. Novak
Winchester (401 National Ave., 22601) (Mail: Culpeper National Cemetery, VA).	National Cemetery	Lawrence Bibbs
WASHINGTON: Pugent Sound Health Care System (4435 Beacon	Medical Center	Timothy Williams
Ave. S., Seattle, 98108). Seattle (915 2d Ave., 98174)	Regional Office	Michael Walcoff
Spokane (N. 4815 Assembly St., 99205)	Medical Center	Joseph M. Manley
Walla Walla (77 Wainwright Dr., 99362) WEST VIRGINIA:	Medical Center	(Vacancy)
Beckley (200 Veterans Ave., 25801)	Medical Center Medical Center	Gerard Husson Michael W. Neusch

Address	Type of facility	Director
Grafton (West Virginia National Cemetery, R #2, Box 127, 26354).	National Cemetery	Patrick Lovett
Grafton (431 Walnut St., 26354) (Mail: West Virginia National Cemetery, WV) (Grafton National Cemetery, WV).	National Cemetery	Patrick Lovett
Huntington (1540 Spring Valley Dr., 25704)	Medical Center	David Pennington
Huntington (640 4th Ave., 25701)	Regional Office	David Allen, Acting
Martinsburg (25401)	Medical Center (medical and domi- ciliary).	George Moore, Jr.
WISCONSIN:	• ,	
Madison (William S. Middleton Memorial Veterans Hospital, 2500 Overlook Ter., 53705).	Medical Center	Nathan L. Geraths
Milwaukee (5000 W. National Ave., 53295-4000)	Medical Center (medical and domi- ciliary).	Glen Grippen
Milwaukee (5000 W. National Ave., Bldg. 6, 53295–4000).	Regional Office	Jon A. Baker
Milwaukee (Wood National Cemetery, 5000 W. National Ave., 53295–4000).	National Cemetery	Richard A. Anderson
Tomah (54660)	Medical Center	Stanley Q. Johnson
WYOMING: `		•
Cheyenne (2360 E. Pershing Blvd., 82001) Sheridan (82801)		Richard Fry Maureen Humphrys

Sources of Information

Audiovisuals Persons interested in the availability of VA video productions or exhibits for showing outside VA may write the Chief, Media Services Division (032B), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202–273–9781 or 9782.

Contracts and Small Business Activities Persons seeking to do business with the Department of Veterans Affairs may contact the Director, Acquisition Resources Service (95), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8815. A brochure entitled Doing Business With the Department of Veterans Affairs, which describes acquisition opportunities and contact points, is available upon request. The Office of Acquisition and Materiel Management also distributes information regarding VA business opportunities electronically through the Internet, at http://www.va.gov/oa&mm/index.htm.

The pamphlet entitled Department of Veterans Affairs Business Assistance Pamphlet, is prepared with the veteran in mind and contains information on procurement programs, acquisition regulatory requirements, and general guidance on marketing the Federal Government. Information concerning the Office of Small and Disadvantaged Business Utilization is also available

electronically through the Internet, at http://www.va.gov/osdbu/. Persons seeking information regarding special contracting and subcontracting programs for small, disadvantaged, 8(a) certified, and women- and veteran-owned small businesses may contact the Director, Office of Small and Disadvantaged Business Utilization (00SB). Phone, 202–565–8124, or 800–949–8387.

The Veterans Benefits Administration enforces laws which prohibit discrimination on the basis of race, color, national origin, disability, and age in federally assisted programs. Information regarding these laws can be obtained from the nearest VA regional office.

Electronic Access Information concerning the Department of Veterans Affairs is available electronically through the Internet, at http://www.va.gov/. **Employment** The Department of Veterans Affairs employs physicians, dentists, podiatrists, optometrists, nurses, nurse anesthetists, physician assistants, expanded-function dental auxiliaries, registered respiratory therapists, certified respiratory technicians, licensed physical therapists, occupational therapists, pharmacists, and licensed practical or vocational nurses under VA's excepted merit system. This system does not require civil service eligibility. Other professional, technical, administrative,

and clerical occupations exist in VA that do require civil service eligibility. Persons interested in employment should contact the Human Resources Management Office at their nearest VA facility. All qualified applicants will receive consideration for appointments without regard to race, religion, color, national origin, sex, political affiliation, or any nonmerit factor.

Freedom of Information Act Requests Inquiries should be directed to the Assistant Secretary for Information and Technology, Information Management Service (045A4), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8135.

Inspector General Inquiries and Hotline Publicly available documents and information on the VA Office of Inspector General are available electronically through the Internet, at http://www.va.gov/oig/homepage.htm. Complaints may be sent by mail to the VA Inspector General (53E), P.O. Box 50410, Washington, DC 20091-0410. Hotline phone, 800-488-8244. E-mail, vaoig.hotline@forum.va.gov.

Medical Center (Hospital) Design, Construction, and Related Services VA projects requiring services for design, construction, and other related services are advertised in the Commerce Business Daily. Architectural/engineering firms interested in designing VA medical center construction projects may write to the Director, Program Support Service (187B). Phone, 202-565-4181. Construction contractors should address their inquiries to the Chief, Office and Library Support Division (182C). Phone, 202-565-5171. Contact either office at the Department of Veterans Affairs Central Office, 810 Vermont Avenue NW., Washington, DC 20420; or write to the Chief, Acquisition and Materiel Management, at any VA medical center or regional office center (see listing in the preceding text).

News Media Representatives of the media outside Washington, DC, may contact VA through the nearest regional Office of Public Affairs:

Atlanta (404-347-3236) Chicago (312-353-4076) Dallas (214-767-9270) Denver (303-914-5855) Los Angeles (310-268-4207) New York (212-807-3429)

National and Washington, DC, media may contact the Office of Public Affairs in the VA Central Office, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-5700.

Publications Annual Report of the Secretary of Veterans Affairs may be obtained (in single copies), without charge, from the Reports and Information Service (008C2), 810 Vermont Avenue NW., Washington, DC 20420.

The 1998 VA pamphlet Federal Benefits for Veterans and Dependents (80-98-1) is available for sale by the Superintendent of Documents. Government Printing Office, Washington, DC 20402.

Board of Veterans Appeals Index (I-01–1), an index to appellate decisions, is available on microfiche in annual cumulation from July 1977 through December 1994. The quarterly indexes may be purchased for \$7 and annual cumulative indexes for \$22.50. Annual indexes and BVA decisions for 1992 and 1993 are also available on CD-ROM for \$30. The VADEX/CITATOR of Appellate Research Materials is a complete printed quarterly looseleaf cumulation of research material which may be purchased for \$175 with binder and for \$160 without binder. The Vadex Infobase, a computer-searchable version of the VADEX, is also available on diskettes for \$100 per copy. These publications may be obtained by contacting Promisel and Korn, Inc. Phone, 301-986-0650. Beginning in 1993, archived decisions of the Board of Veterans' Appeals are available on CD-ROM, which may be obtained from the Superintendent of Documents. Government Printing Office, Washington, DC 20402.

VA Pamphlet, A Summary of Department of Veteran Affairs Benefits (27-82-2), may be obtained, without charge, from any VA regional office.

Interments in VA National Cemeteries, VA NCA-IS-1, provides a list of national cemeteries and information on procedures and eligibility for burial.

Copies may be obtained without charge from the National Cemetery
Administration (402B2), 810 Vermont
Avenue NW., Washington, DC 20420.
A construction research report listing may be obtained from the Director,

Program Management and Planning Office (O82), Office of Facilities, Department of Veterans Affairs, 811 Vermont Avenue NW., Washington, DC 20420. Phone, 202–565–5781.

For further information, contact the Office of Public Affairs, Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202–273–5700. Internet, http://www.va.gov/.